

● Pilea

Privacy and security sheet

👉 [Terms of Sale](#) (link)

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Product specifications

List of subprocessors

Company	Service	Purpose	Corp location	Data location
Heroku Inc.	Heroku	Hosting of our platform and our services (through AWS)	US	EU West 1 (Ireland)
Amazon Inc.	AWS	File storage and hosting	US	EU North 1 (Sweden)
Microsoft Corp Inc.	OpenAI (Azure)	ChatGPT for AI-capabilities	US	Sweden
Gladia SAS	Gladia	Transcription service	France	France
Hugging Face Inc.	Inference endpoint	Embedding service for AI-capabilities (through AWS)	US	EU West 1 (Ireland)

Product specifications

Complete overview of features

Brukerhåndtering

Number of team members	Unlimited
Roles	Coming soon

Funksjoner

Interview transcription, analysis and summary	Included
Survey import, analysis and summary	Included
Monitor feedback from numerous sources	Included
Identify requests and surface trends	Included
Answers questions about data set	Included
Assign feedback to products and customers	Included
Discovery board and validation monitoring	Included
Listen to customers through micro-surveys	Included

Integrations

API – create custom widgets and workflows	Included
Slack app	Included
Integrations	4 live, more to come

Privacy and security

2 factor authentication	Included
EU-based storage and processing	Included
DPA	Get in touch
Transcription service	Gladia (EU)
LLM	OpenAI ChatGPT 4o (Azure/EU)
Your data is not being used to train models, and no data is transferred to the US.	